

# N-Focus Plus

## Minimum Server Requirements

- Supports physical and virtual servers running:
  - Windows 8, 10 / Windows Server 2008, 2012, 2016
  - Red Hat Enterprise Linux 6, 7
  - Ubuntu LTS 14.04, 16.04, 18.04
- Processor: Quad-core 2.4 GHz or better
- Memory: 8 GB or greater
- Storage: 100 GB or greater available space\*
- CMS: Generic RTA, RT Sockets, and ODBC enabled

\*Precise storage requirement depends on historical data retention policy



### About NetLert

NetLert, a Fresche Solutions brand, is committed to creating a better Avaya call center experience. NetLert strives to ensure that every organization using Avaya call center technology obtains maximum value from their investment by enabling call centers to improve operational decision-making with real-time and historical reporting, available anytime, anywhere, to as many people as needed. With NetLert, you can count on a tool that works as promised and a knowledgeable support team available 24/7 to answer questions.

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